



Return and Exchange Form

Return Address:
Simple Truths
Attn: Returns
329 Airport Rd
North Aurora, IL 60542

Please review our Returns Policy and Instructions:

If you are not satisfied with your purchase for any reason, simply return your merchandise within 30 days of the shipping date on your packing slip for a refund. You may also return items for exchange. Shipping charges are non-refundable unless the original order was damaged or incorrect. **VIP CLUB monthly mailings are not eligible for return or exchange.** Items that are returned must be in their original saleable condition in order to receive credit and should be returned via a shipper that offers tracking (i.e. UPS, USPS). Refunds and/or credits will be processed within 2-3 weeks from the time the return is received.

Please include this form complete with the ORDER NUMBER, CUSTOMER NAME, PHONE NUMBER, SKU#, ITEM DESCRIPTION, and REASON FOR RETURN. **Orders returned without a completed Return and Exchange Form and/or returned beyond 30 days, will not be available for exchange or credit.** In the event you are exchanging your original purchase please contact Customer Care to make arrangements

If you have Damaged or Incorrect Merchandise:

In the event that your order was damaged or you received the incorrect items please call Customer Care at 1 (800) 900-3427 and an Ambassador will assist you to correct the matter. You will not be responsible for shipping costs associated with returns for damaged or incorrect orders.

Type of Return (please circle): REFUND / EXCHANGE

Order #: _____ Name: _____ Phone: (____) _____

Date: ____/____/____ Email: _____@_____ Packer #: _____

Items being returned:

SKU#	Qty	Item Description	Reason for Return or Exchange

For an exchange, add new items:

SKU#	Qty	Item Description	Comments

If you need to place an exchange order quickly, please contact customer care at 1 (800) 900-3427. Please note that exchange orders include shipping costs.

For Simple Truths Use	Return Receipt Date:	Processed By:
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Questions? Call Customer Care at 1 (800) 900-3427 or email customercare@simpletruths.com